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**Germany-Frankfurt-on-Main: ECB - Provision of services for the Wallstreet Suite
2016/S 058-097009**

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1) Name, addresses and contact point(s)

European Central Bank
Sonnemannstraße 22
For the attention of: Amalia Friman
60314 Frankfurt-on-Main
GERMANY
E-mail: procurement@ecb.europa.eu
Fax: +49 69/13447110

Internet address(es):

General address of the contracting authority: <http://www.ecb.europa.eu>

Further information can be obtained from: The above mentioned contact point(s)

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from: The above mentioned contact point(s)

Tenders or requests to participate must be sent to: The above mentioned contact point(s)

I.2) Type of the contracting authority

European institution/agency or international organisation

I.3) Main activity

Economic and financial affairs

I.4) Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1) Description

II.1.1) Title attributed to the contract by the contracting authority:

Provision of services for the Wallstreet Suite.

II.1.2) Type of contract and location of works, place of delivery or of performance

Services

Service category No 7: Computer and related services

Main site or location of works, place of delivery or of performance: The services shall be provided at the ECB's premises in Frankfurt-on-Main. On an exceptional basis, the requested services may be performed at the contractor's registered seat.

NUTS code DE712

II.1.3) Information about a public contract, a framework agreement or a dynamic purchasing system (DPS)

The notice involves the establishment of a framework agreement

II.1.4) Information on framework agreement

Framework agreement with several operators

maximum number of participants to the framework agreement envisaged: 6

Duration of the framework agreement

Duration in months: 48

II.1.5) Short description of the contract or purchase(s)

The Wallstreet Suite — formerly Trema Suite, formerly FinanceKIT — of the European Central Bank ('ECB') supports the management of the ECB foreign reserve assets, the ECB own funds and FX interventions. The environment extends to, and is used by all national central banks in the euro area that participate in the active management of the ECB foreign reserve assets and by some Eurosystem central banks for their own use.

The ECB is planning to further enhance its Wallstreet Suite in a number of areas over the next few years.

Furthermore, the ECB might participate in joint Wallstreet Suite projects with the national central banks of the European central bank system that maintain their own Wallstreet Suite installations.

For the above purposes, the ECB seeks offers for provision of support from external service providers that will work in cooperation with, or complement, internal functional and technical support staff.

The ECB is seeking tenderers with extensive expertise and hands-on experience with Wallstreet Suite installations, preferably at large public bodies such as national central banks of the European system of central banks (the 'NCBs'), in all the fields of project management, functional and/or technical-operational consultancy as well as testing.

The ECB intends to sign a framework contract with, if available, up to 6 service providers per lot. The contracts will be signed by the ECB but interested NCBs shall have the option of using the terms and conditions of the contract(s) for the purpose of entering into their own contract(s) with the service provider(s) subject to their own procurement rules. Thus the successful tenderers who will be awarded a contract agree, by submitting an offer, to provide the same terms and conditions as agreed between the ECB and the contractor to possible contracts entered into between the NCBs and the contractor.

The national central banks of the ESCB are set out under this link: <http://www.ecb.europa.eu/euro/intro/html/map.en.html>

II.1.6) Common procurement vocabulary (CPV)

72200000, 72000000, 72600000

II.1.7) Information about Government Procurement Agreement (GPA)

The contract is covered by the Government Procurement Agreement (GPA): no

II.1.8) Lots

This contract is divided into lots: yes

Tenders may be submitted for one or more lots

II.1.9) Information about variants

Variants will be accepted: no

II.2) Quantity or scope of the contract

II.2.1) Total quantity or scope:

All consultancy services refer specifically to the Wallstreet Suite.

The tender procedure is organised into 4 lots, 1 per each of the service groups listed below. Interested companies may apply to 1, several or all lots.

i. Lot 1: functional consultancy: support for small bespoke configuration, functional design and support of the application.

ii. Lot II: development, technical and operational consultancy: support for small bespoke developments, technical configuration on operating systems, database and application level, support and maintenance of the application.

iii. Lot III: project management services, related to the elaboration and implementation of best practices in reserve management and international software project management within the central bank sector.

iv. Lot IV: testing services of new Wallstreet Suite releases and modules, or the preparation of such tests. Services are also related to the resolution of testing differences independently, but at the same time in close cooperation with the software vendor and the users. Furthermore, support and advice to the ECB will be expected with regard to the selection of test tools according to the respective needs.

Contracts are planned to have a duration of 4 years.

The ECB will be in a position to order services under a time and material basis as well as services or works on a fixed-price basis under the framework agreements. The ECB may optionally request body-leasing-based services. Tenderers willing to participate in this modality must hold a permit to supply temporary labour in accordance with the German Temporary Employment Act (Arbeitnehmerüberlassungsgesetz) and fulfil the legal requirements of this Act. The permit must be available at the latest when the ECB decides on the award of the contract. Only tenderers which pass such requirements shall be invited to present specific offers in the cases where body-leasing services will be requested.

Moreover, tenderers shall represent and warrant that they ensure equal treatment including equal pay or employ all its staff members under a valid collective labour agreement justifying deviation from these principles according to paragraph 3(1) No 3, paragraph 9 No 2, paragraph 12(1) AÜG.

Where needs arise, the ECB can request proposals for specific tasks, through a mini competition that shall take place involving all the framework contractors for the specific lots at stake. A request for proposals shall be sent to all framework contractors. Received offers will then be evaluated, and where applicable negotiated, on the basis of the criteria established in the request for proposals.

It should be noted that the split between the quality and price award criteria in a specific order procedure may vary in a range between 45 percent to 55 percent respectively depending on the nature of the requested services/works and/or temporary labour. Eventually, after the finalisation of the order procedure, a specific agreement will be signed with the company which presented the most economically advantageous offer.

II.2.2) **Information about options**

Options: no

II.2.3) **Information about renewals**

This contract is subject to renewal: no

II.3) **Duration of the contract or time limit for completion**

Duration in months: 48 (from the award of the contract)

Information about lots

Lot No: 1

Lot title: Functional consultancy

1) **Short description**

Support for small bespoke configuration, functional design and support of the application.

2) **Common procurement vocabulary (CPV)**

72200000, 72000000, 72600000

3) **Quantity or scope**

4) **Indication about different date for duration of contract or starting/completion**

5) **Additional information about lots**

Lot No: 2

Lot title: Development, technical and operational consultancy

- 1) **Short description**
Support for small bespoke developments, technical configuration on operating systems, database and application level, support and maintenance of the application.
- 2) **Common procurement vocabulary (CPV)**
72200000, 72000000, 72600000
- 3) **Quantity or scope**
- 4) **Indication about different date for duration of contract or starting/completion**
- 5) **Additional information about lots**

Lot No: 3

Lot title: Project management services

- 1) **Short description**
Services related to the elaboration and implementation of best practices in reserve management and international software project management within the central bank sector.
- 2) **Common procurement vocabulary (CPV)**
72200000, 72000000, 72600000
- 3) **Quantity or scope**
- 4) **Indication about different date for duration of contract or starting/completion**
- 5) **Additional information about lots**

Lot No: 4

Lot title: Testing services

- 1) **Short description**
Testing services of new Wallstreet Systems Suite releases and modules, or the preparation of such tests. Services are also related to the resolution of testing differences independently, but at the same time in close cooperation with the software vendor and the users. Furthermore, support and advice to the ECB will be expected with regard to the selection of test tools according to the respective needs.
- 2) **Common procurement vocabulary (CPV)**
72200000, 72000000, 72600000
- 3) **Quantity or scope**
- 4) **Indication about different date for duration of contract or starting/completion**
- 5) **Additional information about lots**

Section III: Legal, economic, financial and technical information

- III.1) **Conditions relating to the contract**
 - III.1.1) **Deposits and guarantees required:**
No deposit required.
 - III.1.2) **Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them:**
Payment arrangements in line with the terms and conditions of the contract. Please see the details in the tender documentation to be requested from the contact point indicated in Sections I.1 and VI.3.
 - III.1.3) **Legal form to be taken by the group of economic operators to whom the contract is to be awarded:**

The establishment of a temporary grouping of companies is allowed under the conditions laid down in the invitation to tender. Temporary groupings do not need to have a specific legal form but will be jointly and severally liable for all obligations under the contract. Please see the details in the tender documentation to be requested from the contact point indicated in Sections I.1 and VI.3.

III.1.4) **Other particular conditions**

The performance of the contract is subject to particular conditions: no

III.2) **Conditions for participation**

III.2.1) **Personal situation of economic operators, including requirements relating to enrolment on professional or trade registers**

Information and formalities necessary for evaluating if the requirements are met: Please see the details in the application/tender documentation to be requested from the contact point indicated in Sections I.1 and VI.3.

III.2.2) **Economic and financial ability**

Information and formalities necessary for evaluating if the requirements are met: Tenderers shall complete Annex 2 to the invitation to tender.

Minimum level(s) of standards possibly required: The tenderers' economic and financial capacity will be assessed on the basis of their financial situation (turnover and profit and loss). Tenderers must meet the following minimum requirement(s) per lot as detailed below.

If the tenderer is a temporary grouping it may add the respective turnover of its members.

However, one of the members shall have achieved on its own 60 % of the respective amount(s).

Lot I:

annual net turnover of 300 000 EUR for each of the last 3 financial years.

Lot II:

annual net turnover of 300 000 EUR for each of the last 3 financial years.

Lot III:

annual net turnover of 300 000 EUR for each of the last 3 financial years.

Lot IV:

annual net turnover of 150 000 EUR for each of the last 3 financial years.

Tenderers shall have liability insurance and/or professional risk indemnity insurance for at least 10 000 000 EUR per incident in place for 2016 covering the lots the tenderer is applying for. The insurance must in any case be available at the latest when the ECB decides on the award of the contract. The successful tenderer will be asked to maintain such insurance coverage for the duration of the contract.

III.2.3) **Technical capacity**

Information and formalities necessary for evaluating if the requirements are met:

Tenderers shall complete Annex 2 to the invitation to tender.

Minimum level(s) of standards possibly required:

Inserted section directly quoted from the ITT, Chapter IV:

'4.12. Tenderers shall confirm that the tendering entity has the following number of staff: at least 6 professionals that can perform the requested services where at least 3 professionals fulfil the requirements as listed in Sections 4.5.1 to 4.5.3 (lot 1), 4.6.1 to 4.6.3 (lot 2), 4.7.1 to 4.7.2 (lot 3) or 4.8.1 to 4.8.2 and 4.8.4 to 4.8.5 (lot 4) for a senior consultant for each lot they apply for. Each professional shall in addition to the requirements listed above have a C1 level in English as all levels (listening, reading, speaking and writing).'

'4.5. For the functional consultancy services (lot I):

4.5.1. experience in delivering services following existing or implementing new business processes;

- 4.5.2. experience in business expertise with implementation, major upgrades of Wallstreet Systems software in functional configuration point of view;
- 4.5.3. WSS certification: business certificate.
- 4.6. For the technical and operational consultancy services (lot II):
- 4.6.1. business and technical expertise with implementation, major upgrades and maintenance of Wallstreet Systems software;
- 4.6.2. ability to development small enhancements;
- 4.6.3. WSS certification: technical certificate.
- 4.7. For the project management services (lot III):
- 4.7.1. experience in project management with the introduction or major upgrades of financial portfolio management systems;
- 4.7.2. experience of leading software development or package implementation projects.
- 4.8. For the testing services (lot IV):
- 4.8.1. experience in dealing with testing concepts;
- 4.8.2. experience in full life cycle testing of standard financial portfolio management software covering front, middle and back office functionality as well as accounting; including creation of related documentation and resolution of testing differences;
- 4.8.3. expertise mentioned in 4.8.1 and 4.8.2 includes experience of standard test tools by which the input of test cases, the generation of expected results and the comparison of actual versus expected results can be automated;
- 4.8.4. experience in testing Wallstreet Suite (formerly Trema Suite and formerly FinanceKIT);
- 4.8.5. WSS certification: either business or technical certificate.
- 4.9. In order to qualify as a junior and a senior professional respectively the proposed professionals need to have experience within each of the abovementioned fields Sections 4.5.1 to 4.5.2 (lot 1), 4.6.2 (lot 2), 4.7.1 to 4.7.2 (lot 3) or 4.8.1 to 4.8.2 and 4.8.4 (lot 4) for each lot and for each proposed professional as follows:
Profile; relevant professional experience within each field:
junior professional; > 2 years, < 5 years;
senior professional; > 5 years.
- 4.10. In order to qualify as a junior and a senior professional respectively the proposed professionals need to have experience within each of the abovementioned fields Sections 4.5.2 (lot 1), or 4.6.1 (lot 2) for each lot and for each proposed professional as follows:
Profile; relevant professional experience within each field:
junior professional; > 2 minor or 1 major upgrade;
senior professional; > 2 major upgrades.
- 4.11. In order to qualify as a junior and a senior professional respectively the proposed professionals need to have experience within each of the abovementioned fields Sections 4.5.3 (lot 1), 4.6.3 (lot 2), or 4.8.5 (lot 4) for each lot and for each proposed professional as follows:
Profile; relevant certification in each field:
junior professional; level 1;
senior professional; level 2.
- The level of the profiles required within a specific call-off will depend on the nature of the tasks required for the performance of the services/works and/or temporary labour in a specific case.¹
Tenderers shall have performed 3 reference assignments during the preceding 5 financial years (2011–2015 inclusive) which are comparable in terms of scope, size and complexity with the contract tendered by the ECB for each lot the tenderer is applying for.

In case a tenderer opts to provide temporary labour within each of the respective lots, the tenderers' capacity to perform the contract shall in addition to the above be assessed on the basis of the following selection criteria: The tenderer needs to hold the permit ('Arbeitnehmerüberlassungsgesetz (AÜG)') or such a permit must have been requested with the competent authority.

The tenderer must warrant that they ensure equal treatment including equal pay or employ all its staff members under a valid collective labour agreement justifying deviation from these principles according to paragraph 3(1) No 3, paragraph 9 No 2, paragraph 12(1) AÜG.

III.2.4) **Information about reserved contracts**

III.3) **Conditions specific to services contracts**

III.3.1) **Information about a particular profession**

Execution of the service is reserved to a particular profession: no

III.3.2) **Staff responsible for the execution of the service**

Legal persons should indicate the names and professional qualifications of the staff responsible for the execution of the service: yes

Section IV: Procedure

IV.1) **Type of procedure**

IV.1.1) **Type of procedure**

Open

IV.1.2) **Limitations on the number of operators who will be invited to tender or to participate**

IV.1.3) **Reduction of the number of operators during the negotiation or dialogue**

IV.2) **Award criteria**

IV.2.1) **Award criteria**

The most economically advantageous tender in terms of the criteria stated below

1. Quality. Weighting 50

2. Price. Weighting 50

IV.2.2) **Information about electronic auction**

An electronic auction will be used: no

IV.3) **Administrative information**

IV.3.1) **File reference number attributed by the contracting authority:**

PRO-0001308.

IV.3.2) **Previous publication(s) concerning the same contract**

no

IV.3.3) **Conditions for obtaining specifications and additional documents or descriptive document**

IV.3.4) **Time limit for receipt of tenders or requests to participate**

21.4.2016 - 18:00

IV.3.5) **Date of dispatch of invitations to tender or to participate to selected candidates**

IV.3.6) **Language(s) in which tenders or requests to participate may be drawn up**

English.

IV.3.7) **Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 9 (from the date stated for receipt of tender)

IV.3.8) **Conditions for opening of tenders**

Section VI: Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: no

VI.2) Information about European Union funds

The contract is related to a project and/or programme financed by European Union funds: no

VI.3) Additional information

The documentation for this procurement can be downloaded from an Internet platform. If you are interested in participating in the procurement procedure, please register via the Internet platform using the following Internet address, user name and password:

Internet address: <https://www.ecb.europa.eu/secure/procurement/>

User ID: 001308/DGM/2016

Password: 2BEF07

After you have registered, an e-mail will be sent to you with a new user name and password. The Internet address will remain the same. Please use the new user name and password to download the tender documentation.

Should you experience any problems in accessing the Internet platform for registration and/or downloading the application documentation please do not hesitate to contact us at the following e-mail address:

procurement@ecb.europa.eu quoting the procurement number and problem experienced.

The ECB shall endeavour to answer all queries concerning access as quickly as possible but cannot guarantee a minimum response time. The ECB shall not be bound to reply to queries received less than 7 calendar days before the time limit for the submission of tenders.

The tender procedure shall be open on equal terms to all natural or legal persons resident or located in the European Union and to all natural and legal persons resident or located in a country which has ratified the World Trade Organisation Agreement on Government Procurement or has concluded with the European Union a bilateral agreement on procurement under the conditions laid down in the said agreements.

The tender procedure is conducted in accordance with Decision of the European Central Bank of 3.7.2007 laying down the Rules on Procurement (ECB/2007/5) (as amended), available on the ECB website at <http://www.ecb.europa.eu> (please look for the link 'for suppliers').

During the tender procedure tenderers shall not contact any other ECB staff members or organisations/ persons working for the ECB with regard to this tender procedure other than the person indicated in Section I.1. Tenderers shall also not contact potential competitors unless they intend to form a temporary grouping with them or to involve them as subcontractors. Any violation of this communication rule may lead to the exclusion of the tenderer in question.

VI.4) Procedures for appeal

VI.4.1) Body responsible for appeal procedures

Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Sonnemannstraße 22

60314 Frankfurt-on-Main

GERMANY

Telephone: +49 6913440

Internet address: <http://www.ecb.europa.eu>

Fax: +49 6913446886

Body responsible for mediation procedures

European Ombudsman

1 avenue du Président Robert Schuman

67001 Strasbourg
FRANCE

VI.4.2) **Lodging of appeals**

Precise information on deadline(s) for lodging appeals: 15 days from the receipt of the information specified in Article 28(3) of Decision of the European Central Bank of 3.7.2007 laying down the Rules on Procurement (ECB/2007/5) or, if no information is requested, 15 days from the receipt of the notification to unsuccessful tenderers. Further requirements are outlined in Article 33 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

VI.4.3) **Service from which information about the lodging of appeals may be obtained**

Central Procurement Office
Sonnemannstraße 22
60314 Frankfurt-on-Main
GERMANY
Telephone: +49 6913440

VI.5) **Date of dispatch of this notice:**

11.3.2016